



The Reservoir

Summer 2021

15% VOLUNTARY CUTBACK REQUESTED

Due to two consecutive dry years and the prospect of continuing drought conditions, the North Coast County Water District, in response to the Governor's Executive Order N-10-21, is requesting that customers voluntarily reduce their overall water use by 15% from their 2020 levels. These simple habits can help reduce water use inside and outside your home.



Fix Leaks

Fixing leaks can save 110 gallons of water each month.



Use Water-wise Plants

Check with your local water agency on the best plants for your area. It is best to use water-wise, California-native plants when possible.



Install High-Efficiency Toilets

Installing high-efficiency toilets can save 19 gallons per person per day.



Reimagine Your Yard

Feed your vegetables and fruits water first because they feed you! Water-wise plants and shade trees use little or no water once established.



Take 5 Minute Showers

Keeping showers under 5 minutes can save 12.5 gallons per shower when using a water-efficient showerhead.



Use Drought-resistant Trees, Plants

Using drought-resistant plants and trees can save 30-60 gallons per 1000 sq. ft. each time you water.



Wash Full Loads of Clothes and Dishes

Washer: saves 15-45 gallons per load. Dishwasher: saves 5-15 gallons per load.



Adjust Sprinkler Heads & Fix Leaks

Saves 12-15 gallons each time you water & a leak about as small as the tip of a ballpoint pen can waste about 6,300 gallons of water per month!

NCCWD offers free water-saving devices, such as low-flow shower heads, hose nozzles and aerators, year around. In addition to rebates for low-flow toilets, rain barrels, and turf removal, the District now offers rebates for smart irrigation controllers and the smart home water monitoring device, Flume. Learn more at www.nccwd.com.



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CAPITAL IMPROVEMENT PROJECTS IN YOUR AREA

Ensuring a reliable water supply for our customers is one of NCCWD's top priorities. Having a reliable water system means replacing aging water pipelines that deliver water – before major service disruptions occur. Our water tanks, pump stations, and other facilities also need regular maintenance and sometimes need to be replaced. A large portion of the money from your water bill is invested right back into the system to make these improvements. The benefits of capital improvements include a reduction in water main leaks saving

precious water, keeping repair costs low, and providing you with dependable water service. We want to make sure that every dollar is used in the most efficient and impactful way possible. With this in mind, NCCWD has a 20-Year Master Plan that helps prioritize projects over time. This plan provides a detailed road map for making these necessary infrastructure and water supply investments. Some of the projects we are planning in the near term are listed below.

DISTRIBUTION SYSTEM PROJECTS UPDATE

Sheila Tank Replacement Project– Design	Summer 2021
District Headquarters Upgrade –Design	Summer 2021
Loop at Everglades Drive Pipeline Replacement –Design	Fall 2021
Fassler Tank Replacement Evaluation	Fall 2021

FREE RECYCLED WATER AT RESIDENTIAL FILL STATION

The District has reopened the Recycled Water Fill Station at the District office at 2400 Francisco Blvd., for Pacifica residents. Recycled water is wastewater that has received extensive treatment in order to be used for many non-potable water



uses such as landscape irrigation. The use of recycled water for this purpose is a way for customers to reduce potable water use. To sign up, visit www.nccwd.com or call our office for more details.

WATER-WISE GARDEN CONTEST NOW UNDERWAY

The District's Water-Wise Garden Contest is back!

Customers with water-saving landscapes throughout Pacifica are encouraged to enter the contest for a chance to win a rain barrel, nursery gift card and garden plaque. By showcasing drought tolerant gardens, we can help other residents see the value and beauty of water savvy landscapes. For a complete list of contest rules, visit www.nccwd.com. Contest deadline September 15, 2021.



Did you know we have an easy, time-saving option to pay your bills? Register online today at www.nccwd.com and experience the convenience of online bill pay. Users have the ability to schedule future payments, make partial payments, set up auto-pay, monitor water usage and more!