

# the Reservoir



THE OFFICIAL NEWSLETTER OF NORTH COAST COUNTY WATER DISTRICT / FALL 2024

## Thank You, Customers!

# 80 YEARS OF SERVING PACIFICA!



An election on August 8, 1944 created the North Coast County Water District with the commitment to provide a reliable source of water to the residents of the City of Pacifica. This momentous occasion set in motion the transition from well water to water from the High Sierra via the Hetch Hetchy watershed, a source that was serving San Francisco so well at the time.

Over the past 80 years, the NCCWD has made **Safe Drinking Water Our Business** through the dedication and commitment of a long line of directors, administrators, and staff. We thank the Pacifica community for the opportunity to serve you then, now, and tomorrow.

## District Headquarters Reminder

The District's temporary office is located at the Eureka Square Shopping Center at 80 Eureka Square, #219. It is open to the public for in-person customer service, Monday through Friday (non-holidays), from 8:30 am to 4:30 pm. A payment drop box is located in the lobby of 80 Eureka Square and at 1005 Terra Nova Blvd.



The District will continue operating from the 80 Eureka Square office until construction is complete on the District Headquarters Upgrade Project, which is scheduled for opening in October 2025. For more information, see next page.

The NCCWD Board of Directors continue to meet at the banquet room of the Sharp Park Restaurant at 2600 Francisco Blvd. Regular meetings are held the third Wednesday of each month at 7:00 pm.

## Fall Back... on Sprinkler Use

Fall is a great time to turn back your sprinkler timer along with your clock. Shorter days and cooler weather mean lawns and gardens need less water. Remember, 60% of household water consumption occurs outdoors and watering less in the fall is a great way to be water-efficient.



Pick up your water saving devices at the District office at 80 Eureka Square:  
Free low-flow showerhead, aerators, leak detection tablets, bucket, and more!



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# Capital Improvement Projects Underway



As part of **NCCWD's 20-Year Master Plan** that provides a detailed road map for making necessary infrastructure and water supply investments, the District has two major projects in progress. The first, the Sheila Tank Replacement Project, is currently in construction of the new 600,000-gallon, pre-stressed concrete tank at the project site located at 1139 Sheila Lane. The District selected a larger tank size to provide more reliability and resiliency for the water system, replacing the nearly 70-year old, 100,000-gallon redwood tank, which was taken out of service several years ago due to its condition. Despite earlier delays, tank construction resumed in August and is planned to be completed in July 2025.

The second project involves the redesign and renovation of the District's main headquarters located at 2400 Francisco Blvd. in order to address various structural, seismic, and accessibility issues. The District's contractor began work in March and is expected to complete construction in October 2025. The NCCWD looks forward to the opening of this safe, modern, efficient, and technologically advanced public facility that will serve the community for generations to come. Visit [NCCWD.com/headquarters](https://www.nccwd.com/headquarters) for more information. ■



## Rebates for Fall



And all year 'round, too! Go to [NCCWD.com/rebates](https://www.nccwd.com/rebates) for more information, terms and conditions, and applications.



**Lawn Be Gone Rebate Program:** Replace your thirsty lawn with a water efficient, drought tolerant garden and receive up to \$2,500!



**Rachio Instant Rebate:** A limited-time instant rebate program is being offered on Rachio 3 Smart Sprinkler Controllers to help homeowners maximize watering efficiency.



**Flume Smart Home Monitor:** A limited number of devices will be provided to customers at no charge as part of a pilot program.



**High-Efficiency Toilet Rebate:** \$50 per toilet replacement, and reimbursement for Pacifica Recycling Yard disposal.



**Rain Barrel Rebate:** Up to \$100 per 50 gallon barrel, and additional rebate for larger barrels.

## Water-Wise Garden Contest in Full Swing

PRIZES!

The District's Water-Wise Garden Contest is back! Customers with water-saving landscapes throughout Pacifica are encouraged to enter the contest for a chance to win a rain barrel, nursery gift card, tools, and the honorary first place rock plaque. By showcasing drought tolerant gardens, you can help other residents see the value and beauty of water savvy landscapes. Contest deadline is **November 5, 2024 at 12:00 noon**.

Voting takes place online November 5-10, 2024. For a complete list of contest rules and to vote, visit [NCCWD.com](https://www.nccwd.com). ■

