

RESOLUTION NO. 1108

1) ADOPTING PROPOSED RESIDENTIAL WATER SERVICE TERMINATION POLICY; AND 2) AMENDING RATE AND FEE SCHEDULE

NORTH COAST COUNTY WATER DISTRICT

WHEREAS, in September 2018, Senate Bill 998 was enacted and added the Water Shutoff Protection Act as California Health and Safety Code sections 116900 et seq. The Water Shutoff Protection Act establishes additional safeguards related to the termination of residential water service for non-payment to the procedural requirements already established in existing laws; and

WHEREAS, the Water Shutoff Protection Act requires that the North Coast County Water District adopt a written policy regarding the termination of residential water service due to non-payment; and

WHEREAS, the District desires to adopt a policy that complies with the requirements of the Water Shutoff Protection Act and the requirements of existing laws, and also includes the District's procedures and practices in connection with the collection of delinquent accounts, including notifications, and the termination of water service; and

WHEREAS, District desires to charge fees that reflect the cost of the service provided and also comply with the requirements of the Water Shutoff Protection Act, including the reconnection of service fee.

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors of the North Coast County Water District hereby approves the Residential Water Service Termination Policy as documented in Exhibit A, attached to this Resolution and incorporated herein as though fully set forth.

BE IT FURTHER RESOLVED that the Board of Directors of the North Coast County Water District hereby amends the District's Rate and Fee Schedule as follows:

I. Section 3.B. Section 3, Other Fees and Charges, Subsection B, Reconnection Fee (After Shutoff for Delinquent Bill), is amended by deleting Subsection B in its entirety and replacing it with the following subsection:

B. Reconnection Fee (After Shutoff for Delinquent Bill)

After water service has been discontinued to a premises because of nonpayment of water bills or other violation of District regulations, the District shall require the customer to pay a Reconnection Fee, as follows:

- If service is requested to be restored during normal business hours (8 a.m. to 5 p.m.): \$50
- If service is requested to be restored before or after normal business hours or on a Saturday, Sunday, or District holiday: \$81

This reconnection fee is in addition to the security deposit specified in Section 2.E of this schedule.

II. Section 3.I. Section 3, Other Fees and Charges, Subsection I, Late Charge, is amended by deleting Subsection I in its entirety and replacing it with the following subsection:

I. Late Charges

A Late Fee in the amount of \$10 will be imposed on all customers who do not pay the bi-monthly water usage charge within 30 days from the date of the District invoice.

A Shut-Off Warning Notice Fee of \$24 will be imposed on all customers who receive a door hanger Shut-Off Warning Notice delivered to their premises, according to the District's Residential Water Service Termination Policy.

For all other fees and charges established in this Rate and Fee Schedule, there will be a late charge equal to one percent (1%) per month for all money owed to the District that has not been paid within 30 days from the date of the District invoice.

PASSED AND ADOPTED this 15th day of January, 2020 by the following vote:

AYES:

NOES:

ABSENT:

President, Board of Directors
North Coast County Water District

ATTEST:

Secretary of the Board